

Annual Electricity Concession

The Annual Electricity Concession provides a daily discount to eligible customers to assist with the cost of electricity services.

Electricity account holder's details

First Names	Surname
Residential Address	
Suburb/Town	Postcode
Postal Address (if different from above)	
Suburb/Town	Postcode
Home Phone No.	Mobile Phone No.

Electricity retailer's details

Electricity Retailer	
Account No.	NMI No. (if known) <i>(see reverse side of this form)</i>

Account holders concession card type (please ✓)

<input type="checkbox"/> Pensioner Concession Card (Centrelink or Veterans' Affairs)	<input type="checkbox"/> Health Care Card (Centrelink)
<input type="checkbox"/> Tasmanian Concession Card (Community Detention)	<input type="checkbox"/> ImmiCard (Bridging Visa E)

Account holder's concession card number

Centrelink Card Number (CRN)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Veterans Affairs Card (File Number)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
ImmiCard (Card Number)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Tasmanian Concession Card (Card Number)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Consent to collect and confirm eligibility details.

I, _____ authorise:
(name of signatory)

- Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office) to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs Customer details and concession card status in order to enable Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office) to determine if I qualify, or continue to qualify for the Annual Electricity Concession.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office).
- the Australian Department of Immigration and Border Security and the Tasmanian Department of Premier and Cabinet to provide Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office) with any personal information relating to me that is relevant in determining if I qualify, or continue to qualify for the Annual Electricity Concession.

I understand that:

- the Australian Government Department of Human Services, the Australian Department of Immigration and Border Security and the Tasmanian Department of Premier and Cabinet will use information I have provided to Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office) to confirm my eligibility for Annual Electricity Concession and will disclose to Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office) personal information including my name, address, payment and concession card type and status.
- this consent, once signed, remains valid while I am a customer of Aurora Energy unless I withdraw it by contacting Aurora Energy Pty Ltd or the applicable department.
- I can obtain proof of my circumstances/details from the applicable department and provide it to Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office) so that my eligibility for the Annual Electricity Concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the Annual Electricity Concession provided by Aurora Energy Pty Ltd and the Tasmanian Department of Treasury and Finance (State Revenue Office).

Signature	Date	/	/
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Who is eligible for the concession?

The annual electricity concession is available to holders of one of the following eligible concession cards and can be claimed for your principal place of residence:

- Pensioner Concession Card – issued by Centrelink or Department of Veterans' Affairs
- Health Care Card – issued by Centrelink
- ImmiCard (Bridging Visa E) – issued by Department of Immigration and Border Security
- Tasmanian Concession Card – issued by Department of Premier and Cabinet

The following Commonwealth and State concession cards are **not** eligible for electricity concessions

- DVA Gold Card – issued by Department of Veterans' Affairs
- Tasmanian Seniors Card
- CA (Carer Allowance) Health Care Card
- FO (Foster Care) Health Care Card

How much discount will I receive off my bills?

The concession is offered as a daily discount. For the current daily discount rate, please contact your electricity retailer.

Where do I find my NMI No.?

The National Meter Identifier (NMI) Number is used to link the electricity meter at your property to your electricity account. It is usually located on your electricity bill. If you cannot locate your NMI Number, you are still able to apply for the concession.

Where do I send my concession form?

MAIL

Aurora Energy Pty Ltd
Payments and Concessions
GPO Box 191
HOBART TAS 7001

EMAIL

payments.concessions@auroraenergy.com.au

Privacy statement

Your electricity retailer and the State Revenue Office are collecting this personal information for the sole purpose of assessing your eligibility for an electricity concession. The information collected on this form is deemed personal information for the purposes of the Personal Information Protection Act 2004. Without this information, your application for the concession will not be able to proceed. You are able to request access to the personal information held about you, and to request it be corrected if necessary, by contacting your electricity retailer.

Should you have any questions about this statement, please contact the State Revenue Office on (03) 6166 4400 or 1800 001388 (for Tas-based callers outside the '62' area).