

State Revenue Office, Tasmania

Summary of the Taxpayer Charter

Last reviewed: November 2020

The Commissioner of State Revenue administers Tasmania's taxation laws.

This is an important responsibility because the revenue collected helps pay for the services delivered by the Government to the benefit of the people who live, work and invest in the State.

This summary of the Taxpayer Charter provides information about:

- how we go about our work;
- what you should expect from us; and
- our expectations of you.

More information

Refer to the [full version of the Taxpayer Charter](#).

Web: www.sro.tas.gov.au

Email: taxhelp@treasury.tas.gov.au

Phone: (03) 6166 4400
1800 001388
weekdays, 9:00am to 5:00pm

Post: Commissioner of State Revenue
GPO Box 1374
Hobart Tas 7001

Leaving documents for the SRO:
Concierge desk - Ground Floor
Salamanca Building Parliament Square
4 Salamanca Place HOBART TAS
weekdays 9:00am to 5:00pm

Your rights as the taxpayer

... *what you can expect of us*

You have the right to:

- privacy;
- respect;
- a fair and impartial objection process;
- complain or comment;
- responsible behaviour and high standards from us; and
- access to relevant information.

Your responsibilities as the taxpayer

... *what we expect of you*

As a taxpayer, it is your responsibility to:

- understand your taxation obligations and comply with them;
- be honest and cooperative;
- keep accurate records; and
- talk to us when you have difficulties.